

## Canceling Your iAmplify Subscription to CraftyPod 2.0

I sincerely apologize for any inconvenience this may cause you. Unfortunately, iAmplify.com has proven to be an unreliable business partner, and I am removing all my podcasts from the website on **Monday, January 23**.

This PDF is designed to help you get the content you've already paid for from the site and ensure that you are no longer being charged for your subscription.

### Step 1: Downloading from your iAmplify Library

To reach your Library page, log into iAmplify and click the My Library link in the upper right corner, as shown in the screen image below:

Works with your favorite device  
iPhone, iPad, iPod, iPod Touch & more!

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My Library | View Cart | My Account | Help

Expert Video & Audio Downloads

**My Library**

Welcome to your Library page, where you can always access your On Demand downloads in a number of ways. [Click here](#) for more information.

\* Please note: To view videos, you'll need Apple's Quicktime software. [Click here to download Quicktime.](#)

**Add Your Downloads to iTunes**

On your iPhone or iPod? [Click here](#) to access a stream of your programs straight from your device. Please note: you must be connected to the Internet.

Questions? Comments? Email [customerservice@iamplify.com](mailto:customerservice@iamplify.com).

Show me programs from the last:

DIANE GILLELAND: MONTHLY SUBSCRIPTION TO CRAFTYPOD 2.0				
GET IT NOW	NAME	TYPE	DURATION	DATE
<a href="#">download</a> <a href="#">stream</a> <a href="#">printout</a>	CraftyPod: A Pioneering Craft Business, with Jan DiCintio	audio	34:00 (15.57MB)	12/30/2011 <a href="#">Archive This Program</a>
<a href="#">download</a> <a href="#">stream</a> <a href="#">printout</a>	CraftyPod: Should Designers be Paid? With Jenny Barnett Rohrs and Nicole Rixon	audio	42:00 (19.23MB)	12/16/2011 <a href="#">Archive This Program</a>
<a href="#">download</a> <a href="#">stream</a> <a href="#">printout</a>	CraftyPod: Craft Bloggers and Micropayments, with Sim Teller	audio	28:30 (13.05MB)	12/02/2011 <a href="#">Archive This Program</a>
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<a href="#">download</a> <a href="#">stream</a> <a href="#">printout</a>	CraftyPod: The Work of an Art Career, with Lisa Congdon	audio	30:50 (14.12MB)	11/04/2011 <a href="#">Archive This Program</a>
<a href="#">download</a> <a href="#">stream</a> <a href="#">printout</a>	Welcome, CraftyPod Subscriber!	audio	01:40 (0.76MB)	10/21/2011 <a href="#">Archive This Program</a>

Next to each show title, you'll see a Download button. Click these to download the shows to your own computer.

## Need help playing your downloaded podcasts?

Most computers have some mechanism in place for playing MP3 audio files. Try double-clicking on the file on your computer screen, and seeing how it plays.

If your computer has no way to play MP3's, then you can [download iTunes](#) and play your podcasts from there. From the iTunes File menu, select Add to Library and then select your podcast files.

## Step 2: Canceling your subscription

Look in the upper right corner of the iAmplify page again. Select My Account.

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SHOP UPGRADE SELL

My Account

Access your account

Product	Amplifier	Start	Status	Edit Card	Check for Email Notification	Check to Unsubscribe
Monthly Subscription to CraftyPod 2.0	SisterDiane	10/21/2011	Product Discontinued			<input type="checkbox"/>

Product should be discontinued

If not, check to unsubscribe

Update

Overview

Previous orders					
Date	Order ID	Name	Price	View	
2011-10-21 22:49:00	#191345	Diane Gilleland	\$0.00	View	
2011-10-20 18:16:00	#191283	Diane Gilleland	\$0.00	View	

My Account

- View or Change my account information
- View or Change my default billing address
- Change my account password

My Orders

- View the orders I have made

I have already discontinued the monthly subscription product, so you shouldn't see any further charges from iAmplify. But definitely double-check your account screen and make sure your subscription is listed as "Discontinued." If it isn't, check the box marked "Unsubscribe." (If your subscription is already discontinued, this box won't appear.)

If you'd like your iAmplify account deleted, it looks like the only way to do this is by emailing [customerservice@iamplify.com](mailto:customerservice@iamplify.com)

If you have any problems at all, do not hesitate to email me at [craftypod@deepideas.com](mailto:craftypod@deepideas.com)